

MARTHA'S TERRACE

Subsidized Housing For The Elderly

From: Tahmineh Donnelly
To: Risk Control

9/15/04

Dear Scott,

I like to take a moment and thank you for the service that you have been providing me for the last two years. You and your company are one the most reliable vendors that I have ever work with.

Your prompt response to my problems is greatly appreciated. It just takes one phone call to get you to my properties and your capability of resolving the technical problems is outstanding.

I am looking forward to continue my business with you and best wishes in your future endeavor.

Sincerely,


Tahmineh Donnelly/Regional Property Manager